

HAIR PROFESSIONAL LEVEL 2: HAIRDRESSING



Internal or External Learning
(Depending on location and preference)



Course duration
18 months (21 months with Apprenticeship Assessment)



EPA Organisation
Training Qualifications UK



Training Time
Approx.
External - 39 sessions
Internal - 78 sessions



Apprenticeship Level 2

OVERVIEW

Hair Professionals provide a wide range of hairdressing services tailored to client needs, based on thorough consultations and industry-standard tests. They deliver high-quality results while maintaining exceptional client care, safe working practices, and compliance with legal and organisational requirements.

This is a highly trusted and creative role, requiring passion, adaptability, and strong communication skills. Hairdressers work independently and as part of a salon team, interacting with a variety of clients and professionals across the hair and beauty sector. They are expected to market themselves and their services, while demonstrating professionalism, teamwork, retail knowledge, and a commitment to continuous development.

Hair Professionals combine creativity with technical expertise to create, cut, style, colour, and finish a variety of looks, providing a service that inspires confidence and enhances client well-being.

WHAT TO EXPECT

- An external apprentice would have approximately 39 educator sessions throughout the duration of the apprenticeship. These sessions will be every 2 weeks, face to face, at your place of work unless stated differently. Alongside this, salons are expected to deliver weekly practical sessions of at least 6 hours per week.
- As an internal apprentice attending one of our academies, you will have approximately 78 sessions that will take place weekly at one of our academies.
- Our educators have many years of hands on experience within the industry giving them the knowledge to support you every step of the way. Educator sessions are there to discuss your progress, assign you tasks and prepare you for your apprenticeship assessment.

ENTRY REQUIREMENTS

Individual employers may set their own entry requirements. The apprentice must already be employed for over 16 hours per week.

- If a candidate is 16-18 they must have achieved maths and English at Level 2 prior to completion of the course, this is something that can be completed with us if needed.
- If a candidate is 19+ and hasn't achieved in Maths and English GCSE before enrolling, it is up to the employer to decide whether these qualifications should be attempted.
- The candidate must be employed in a suitable role.

TYPICAL JOB ROLES

- Junior Hairdressing
- Salon Assistant
- Salon Trainee
- Salon Junior

COURSE CONTENT

Safe & Sustainable Working

Apply safe, hygienic, and effective working methods while promoting sustainability and adapting to changing demands.

Client Care & Consultation

Provide excellent client care through professional communication, consultation, and tailoring services to individual needs while respecting confidentiality and comfort.

Cutting & Restyling

Perform precision haircuts and restyles, adapting techniques to hair characteristics, growth patterns, and client preferences to create personalised looks.

Styling & Finishing

Use creative approaches to style and finish hair, combining technical skills to achieve professional results for a variety of lengths and textures.

Colouring & Lightening

Apply hair colouring and lightening techniques safely, using suitable products, tools, and methodologies to achieve desired depth and tone while following legal and organisational requirements.

EMPLOYER & LEARNER SATISFACTION

97%

of Apprentices would recommend us*

99%

of Employers would recommend us*

APPRENTICESHIP ASSESSMENT

The Apprenticeship Assessment includes:

- A 40 question knowledge test.
- Professional discussion supported by a portfolio of evidence (35 minutes).
- A practical assessment lasting 5.5 hours.
- For the practical assessment, learners will be required to source their own models and will require at least 2 clients and complete one above the shoulder restyle.

MODEL REQUIREMENTS:

- Restyle to create a personalised short or medium (above the shoulder) length hair cut, changing the shape, length and style of the hair.
- General haircut.
- Demonstration of 6 different cutting techniques when completing the above hair services.
- Completion of a colouring and lightening service.
- Use of woven highlights using either foils or wraps to the root.
- Application of another colouring product (quasi-permanent, semi-permanent or permanent colour).
- Styling and finishing of the hair.

YOUR COMPLETE CAREER PATHWAY

Hair
Professional:
Hairdressing
Level 2

Customer
Service
Practitioner
Level 2

Advanced &
Creative Hair
Professional
Level 3